

Terms of Service

Kleer Home Services LLC | Effective Date: May 11, 2026

These Terms of Service ("Terms") govern your use of the website (kleerhome.com) and the cleaning and property services provided by Kleer Home Services LLC ("Kleer," "we," "us," or "our"). By using our website or engaging our services, you agree to these Terms.

1. Services

Kleer provides cleaning, turnover, and property care services for short-term rental hosts and property owners in Hocking Hills, Ohio and Harrisonburg, Virginia, among other areas. Specific services, pricing, and scheduling are described in your individual service agreement.

2. Service Agreement

Service-specific terms, pricing, scope of work, scheduling, and cancellation policies are set forth in the written service agreement signed by you and Kleer. In the event of any conflict between these Terms and the service agreement, the service agreement controls for the specific service it covers.

3. SMS and Communications

By providing your phone number to Kleer through our web form, during a sales call, or by signing a service agreement, you consent to receive SMS messages from Kleer Home Services regarding your account, service appointments, turnover confirmations, photo reports, scheduling, and other service-related communications.

Message frequency varies. Message and data rates may apply. Reply STOP at any time to unsubscribe. Reply HELP for help. Carriers are not liable for delayed or undelivered messages.

4. Payment

Payment terms, including amount, due date, and acceptable payment methods, are set forth in your service agreement. Late payments may incur fees as described in the service agreement. Recurring services are billed according to the cadence agreed upon in writing.

5. Cancellation

Cancellation policies are governed by your service agreement. Cancellations not made within the agreed window may result in a cancellation fee.

6. Customer Responsibilities

To enable Kleer to provide services, you agree to:

- Provide accurate property access information
- Ensure the property is reasonably accessible at the agreed service time
- Notify Kleer promptly of any issues, damage, or maintenance concerns

- Pay for services rendered according to the service agreement

7. Limitation of Liability

To the maximum extent permitted by law, Kleer's total liability for any claim arising from or related to our services shall not exceed the amount paid by you to Kleer for the specific service giving rise to the claim. Kleer is not liable for indirect, incidental, special, or consequential damages.

8. Indemnification

You agree to indemnify and hold harmless Kleer and its officers, employees, and contractors from any claims, damages, or expenses arising out of your breach of these Terms or your misuse of our services.

9. Intellectual Property

All content on our website, including text, images, logos, and design, is the property of Kleer or its licensors and is protected by copyright and trademark laws. You may not reproduce, distribute, or create derivative works without our written permission.

10. Governing Law

These Terms are governed by the laws of the State of Ohio, without regard to conflict of laws principles. Any dispute arising under these Terms shall be resolved in the courts located in Hocking County, Ohio.

11. Changes to These Terms

We may update these Terms from time to time. Updates will be posted on this page with a revised Effective Date. Continued use of our services after changes constitutes acceptance.

12. Contact Us

Questions about these Terms can be directed to:

Kleer Home Services LLC

Email: admin@kleerhome.com