

Privacy Policy

Kleer Home Services LLC | Effective Date: May 11, 2026

This Privacy Policy describes how Kleer Home Services LLC ("Kleer," "we," "us," or "our") collects, uses, and shares information about you when you use our website (kleerhome.com), engage our cleaning and property services, or otherwise communicate with us.

1. Information We Collect

We collect information that you provide directly to us, including:

- Name, email address, phone number, and mailing address
- Property address and property details for service delivery
- Payment information for billing purposes (processed through third-party payment processors)
- Communications you send to us, including voicemails, text messages, and emails
- Information collected automatically when you visit our website, including IP address, browser type, and pages viewed

2. How We Use Your Information

We use the information we collect to:

- Provide, maintain, and improve our cleaning and property services
- Schedule, confirm, and communicate about service appointments and turnovers
- Send service-related text messages, including turnover confirmations, photo reports, scheduling updates, and account notifications
- Respond to your inquiries and provide customer support
- Send marketing communications when you have consented to receive them
- Process payments and manage accounts
- Comply with legal obligations

3. SMS and Text Messaging

By providing your phone number and opting in through our web forms, sales calls, or signed service agreement, you consent to receive SMS messages from Kleer Home Services. Message frequency varies based on your service. Message and data rates may apply.

You can opt out at any time by replying STOP to any message. For help, reply HELP. Mobile carriers are not liable for delayed or undelivered messages.

Phone numbers and SMS consent information are never shared with third parties for marketing purposes. They are used only for the purposes described in this policy.

4. How We Share Your Information

We do not sell your personal information. We may share information with:

- Service providers who help us operate our business, including payment processors, CRM platforms, scheduling software, and communications tools
- Authorized contractors or cleaning partners who perform services on your behalf
- Authorities when required by law, subpoena, or to protect our legal rights
- Successor entities in connection with a merger, acquisition, or sale of assets

5. Data Security

We take reasonable measures to protect your information from unauthorized access, use, alteration, or disclosure. However, no method of transmission over the Internet or electronic storage is completely secure.

6. Your Choices

You may update or correct your account information by contacting us at the address below. You may unsubscribe from marketing emails by following the unsubscribe link in any marketing email. You may opt out of SMS messages by replying STOP.

7. Children's Privacy

Our services are not directed to individuals under the age of 18, and we do not knowingly collect personal information from children.

8. Changes to This Policy

We may update this Privacy Policy from time to time. We will post any changes on this page and update the Effective Date above. Continued use of our services after changes constitutes acceptance of the updated policy.

9. Contact Us

If you have questions about this Privacy Policy or our information practices, please contact us at:

Kleer Home Services LLC

Email: admin@kleerhome.com